



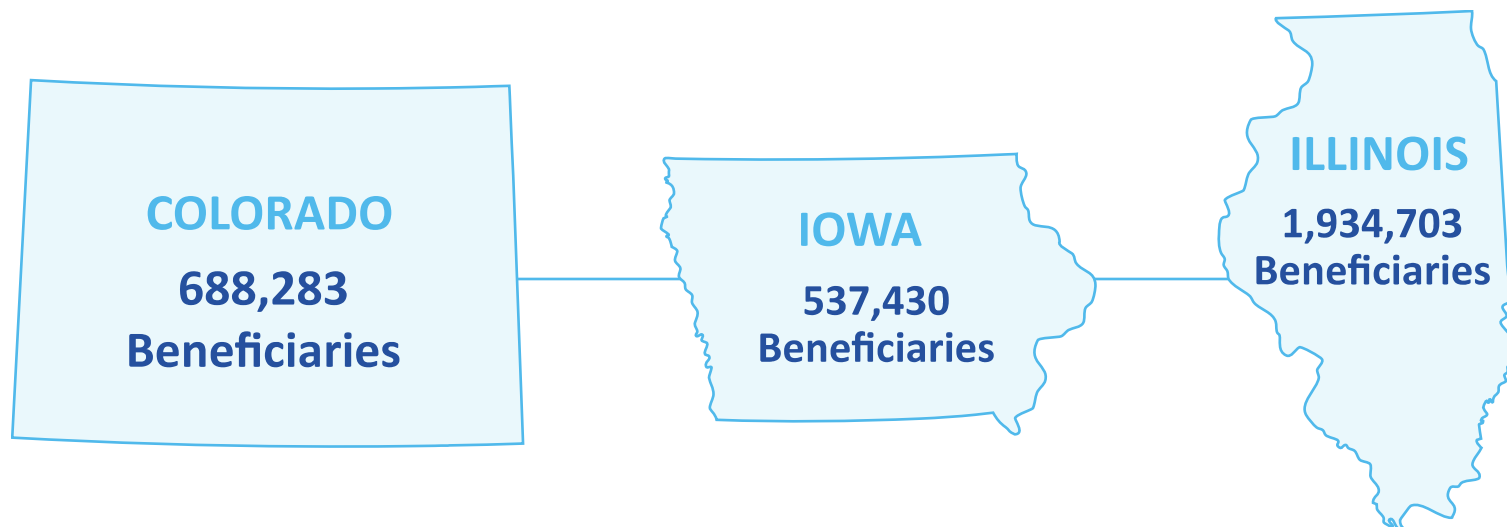
Falls Coalition: Moving to Action

Fall Prevention Symposium

July 10, 2015

Telligen QIN QIO

- Telligen:** Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Colorado, Illinois and Iowa



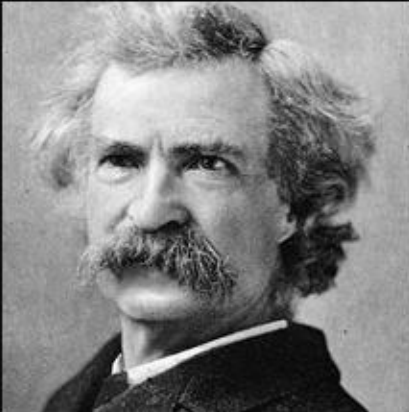
TOTAL BENEFICIARIES = 3,160,416

Data Source: Medicare Enrollment: Hospital Insurance and/or Supplementary Medical Insurance Enrollees, as of July 1, 2012, <http://kff.org/other/state-indicator/hospital-supplementary-enrollees/>



For today

- Outline steps to creating an effective coalition
- Describe how to sustain coalition efforts
- Identify potential barriers and opportunities within coalitions



Continuous improvement is
better than delayed perfection.

~ Mark Twain

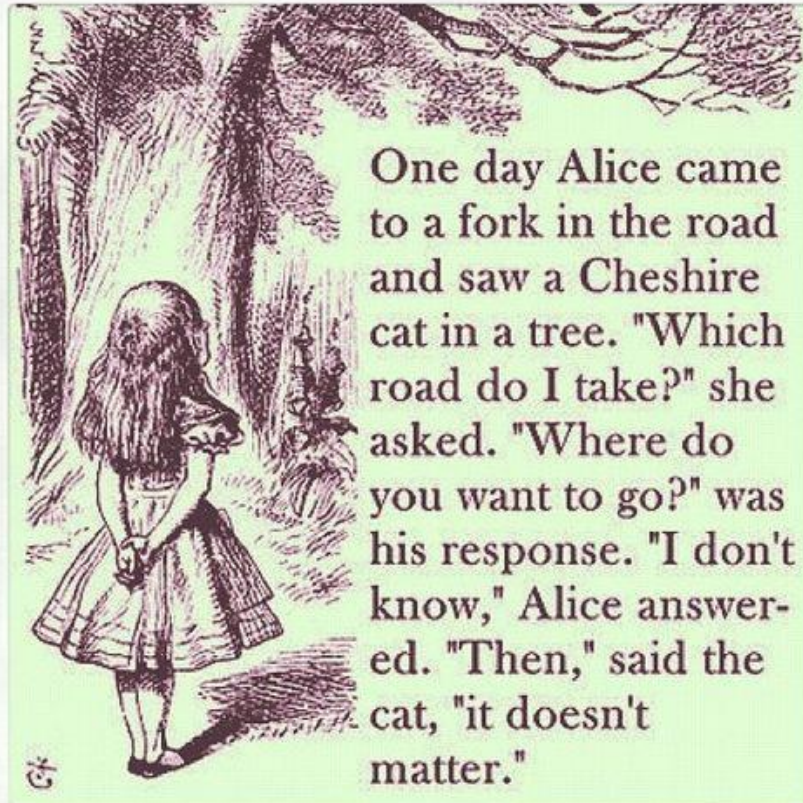
AZ QUOTES

Step 1 – Gather your team

- **Establish a Steering Committee**
 - Those who have a vested interest in the outcome
- **Membership**
 - Not just health care or related
- **Leadership**
 - Shared or rotating leadership



Step 2 – Establish a Charter



One day Alice came to a fork in the road and saw a Cheshire cat in a tree. "Which road do I take?" she asked. "Where do you want to go?" was his response. "I don't know," Alice answered. "Then," said the cat, "it doesn't matter."

Step 2 – Establish a Charter

- Clarifies direction and establish boundaries
- Focus and direction of the team
- Outlines the work and objectives



Parts of a Charter

- Mission
- Vision
- Goals
- Expectations/Responsibilities

Parts of a Charter - Mission

- Mission

- Defines the present state
- **What** are you doing?
- **Who** are you doing it for?
- **How** do you do it?

“ The Mission of the Telligen Falls Coalition is to:
Prevent falls
In the 65+ population
By using an evidence based tool kit.”

Parts of a Charter - Vision

- Vision

- Optimal future state
- What you'd like to accomplish in the next *X* years
- This is your north star



“Telligen Falls Coalition will be the foundational organization and community resource for fall prevention.”

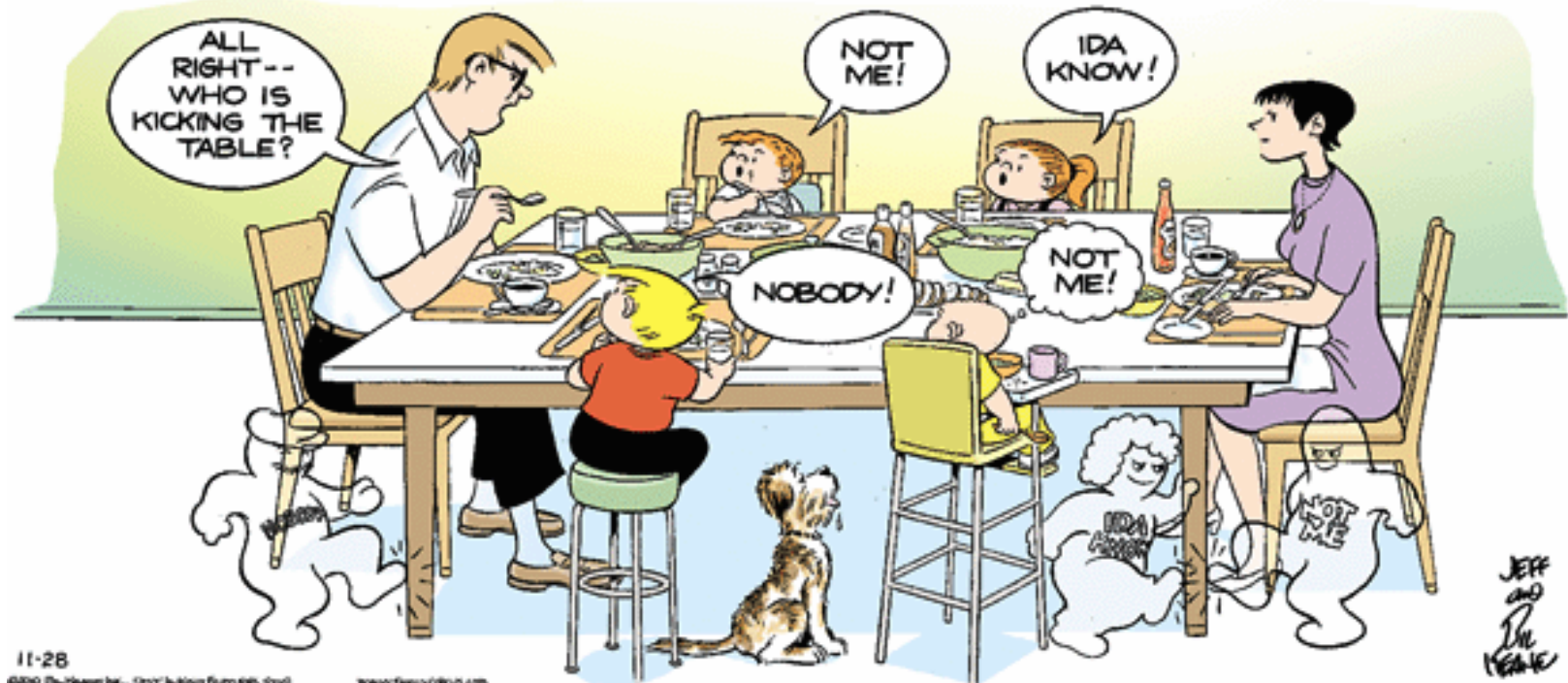
Parts of a Charter - Goal



Parts of a Charter – Responsibilities

THE FAMILY CIRCUS[®]

By **BIL KEANE**



11-28

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Step 3 - Meeting

- Meet regularly
- Meet often
- Establish an agenda
- Send out minutes

Step 4 – Data and Measurement

Without data
you're just
another person
with an opinion.

W. Edwards Deming

Tips for Sustainment

- Do a review
- Transparency
- Check your Charter
- Ask for an outside opinion



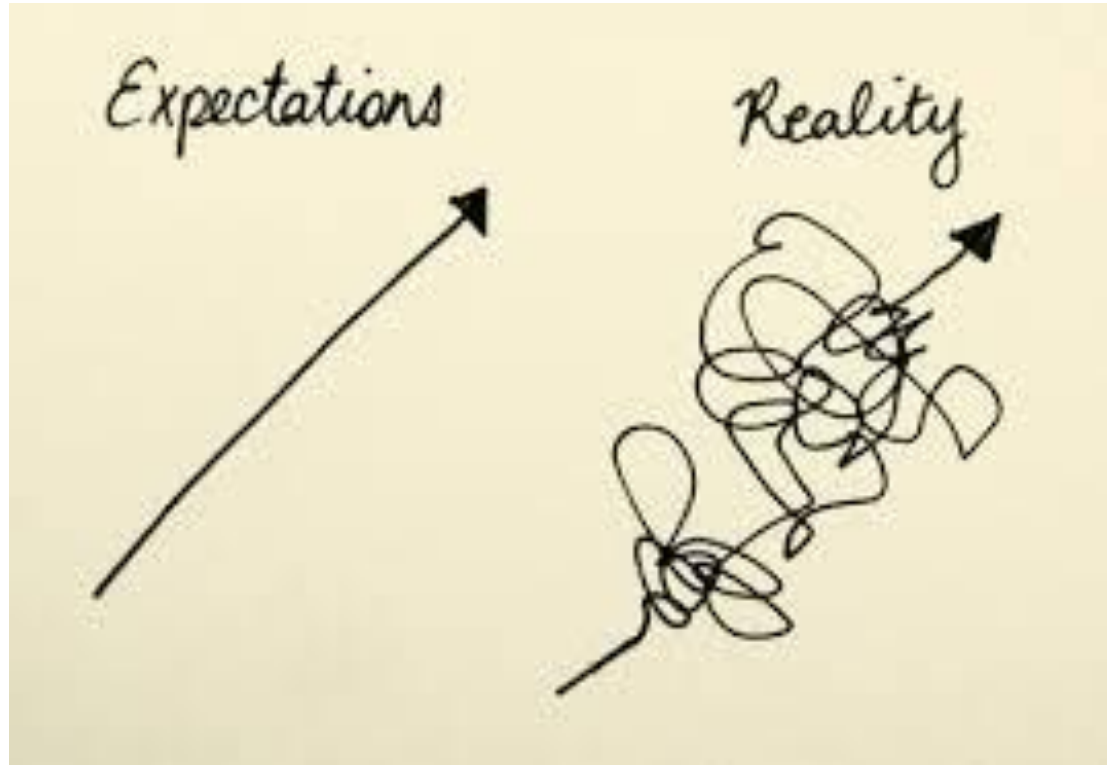
Barriers and Opportunities



Barriers and Opportunities

- Agenda
 - Do you have one? Are you following it?
- Facilitation
 - Person who guides the conversation to achieve results
- Between meeting communication/updates
- What's the barrier? Remove it (or go around it).

Successful Coalitions





Thank you!

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